

# alpha dot net **ADSL BROADBAND ORDER FORM**

## **Subscriber Details**

Full Name or Company Name		Trading Name			
Billing Contact				ABN	
Billing Address		Suburb		State	Postcode
Phone	Fax		Mobile		
Email (if applicable)				Please note that billing/operational notices will be sent to the designated billing contact by email.	

Technical Contact		Email (if applicable)			
Phone	Fax		Mobile		

## **User Details**

If you have an existing account with alpha dot net please give us your current user name (email address)

Your current user name

**OR** If you do not have an existing account please complete the following:

Preferred username (min. 4 characters)	Preferred password (max. 8 characters)
Second choice username (min. 4 characters)	Second choice password (max. 8 characters)

### **Price List**

<b>Speed Data Allowance</b>	256/64	512/128	512/512	1500/256	8000/384
500MB / month	\$50.00	\$60.00	\$95.00	\$88.00	\$105.00
1000MB / month	\$57.00	\$67.00	\$102.00	\$95.00	\$112.00
3000MB / month	\$64.00	\$74.00	\$109.00	\$102.00	\$119.00
5000MB / month	\$71.00	\$81.00	\$116.00	\$109.00	\$126.00
10000MB / month	\$90.00	\$100.00	\$135.00	\$128.00	\$145.00
20000MB / month	\$133.00	\$143.00	\$178.00	\$171.00	\$188.00
40000MB / month	\$196.00	\$206.00	\$241.00	\$234.00	\$251.00
60000MB / month	\$265.00	\$275.00	\$310.00	\$303.00	\$320.00

### **Set up & Installation**

Account establishment fees	\$145.00
On site installation (almost never required)	\$137.50/hour

### **Equipment Options**

Dynalink RTA1025W (4 port wireless)	\$250.00
Allied Telesyn AT AR-440S Router - configured, installed and monitored	\$1500.00

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## ADSL Service Details

Number of Services to be connected:  If more than 4 sites, please copy this page and attach to the application

### Site Address(es) Detail Table:

Site/Service Address & Phone No. <sup>2</sup>	Type of Request Please Tick Only One	ADSL Speed <sup>1</sup> Please Tick Only One	Data allowance Please Tick Only One
<div style="border: 1px solid black; height: 30px; width: 100%;"></div> <p>City, Town, Suburb: <input type="text"/> State: <input type="text"/> P/code <input type="text"/></p> <p>Phone Number For ADSL Service <sup>2</sup> → ( ) <input type="text"/></p>	<b>Site 1</b> <input type="checkbox"/> New <input type="checkbox"/> Plan Only <sup>3</sup> <input type="checkbox"/> Modify <input type="checkbox"/> Cancel <input type="checkbox"/> Open1	<input type="checkbox"/> 256/64 Kbps <input type="checkbox"/> 512/128 Kbps <input type="checkbox"/> 512/512 Kbps <input type="checkbox"/> 1500/256 Kbps	<input type="checkbox"/> .5 GB <input type="checkbox"/> 10 GB <input type="checkbox"/> 1 GB <input type="checkbox"/> 20 GB <input type="checkbox"/> 3 GB <input type="checkbox"/> 40 GB <input type="checkbox"/> 5 GB <input type="checkbox"/> 60 GB Excess Usage Fee charged after exceeding Data Allowance
<div style="border: 1px solid black; height: 30px; width: 100%;"></div> <p>City, Town, Suburb: <input type="text"/> State: <input type="text"/> P/code <input type="text"/></p> <p>Phone Number For ADSL Service <sup>2</sup> → ( ) <input type="text"/></p>	<b>Site 2</b> <input type="checkbox"/> New <input type="checkbox"/> Plan Only <sup>3</sup> <input type="checkbox"/> Modify <input type="checkbox"/> Cancel <input type="checkbox"/> Open1	<input type="checkbox"/> 256/64 Kbps <input type="checkbox"/> 512/128 Kbps <input type="checkbox"/> 512/512 Kbps <input type="checkbox"/> 1500/256 Kbps	<input type="checkbox"/> .5 GB <input type="checkbox"/> 10 GB <input type="checkbox"/> 1 GB <input type="checkbox"/> 20 GB <input type="checkbox"/> 3 GB <input type="checkbox"/> 40 GB <input type="checkbox"/> 5 GB <input type="checkbox"/> 60 GB Excess Usage Fee charged after exceeding Data Allowance
<div style="border: 1px solid black; height: 30px; width: 100%;"></div> <p>City, Town, Suburb: <input type="text"/> State: <input type="text"/> P/code <input type="text"/></p> <p>Phone Number For ADSL Service <sup>2</sup> → ( ) <input type="text"/></p>	<b>Site 3</b> <input type="checkbox"/> New <input type="checkbox"/> Plan Only <sup>3</sup> <input type="checkbox"/> Modify <input type="checkbox"/> Cancel <input type="checkbox"/> Open1	<input type="checkbox"/> 256/64 Kbps <input type="checkbox"/> 512/128 Kbps <input type="checkbox"/> 512/512 Kbps <input type="checkbox"/> 1500/256 Kbps	<input type="checkbox"/> .5 GB <input type="checkbox"/> 10 GB <input type="checkbox"/> 1 GB <input type="checkbox"/> 20 GB <input type="checkbox"/> 3 GB <input type="checkbox"/> 40 GB <input type="checkbox"/> 5 GB <input type="checkbox"/> 60 GB Excess Usage Fee charged after exceeding Data Allowance
<div style="border: 1px solid black; height: 30px; width: 100%;"></div> <p>City, Town, Suburb: <input type="text"/> State: <input type="text"/> P/code <input type="text"/></p> <p>Phone Number For ADSL Service <sup>2</sup> → ( ) <input type="text"/></p>	<b>Site 4</b> <input type="checkbox"/> New <input type="checkbox"/> Plan Only <sup>3</sup> <input type="checkbox"/> Modify <input type="checkbox"/> Cancel <input type="checkbox"/> Open1	<input type="checkbox"/> 256/64 Kbps <input type="checkbox"/> 512/128 Kbps <input type="checkbox"/> 512/512 Kbps <input type="checkbox"/> 1500/256 Kbps	<input type="checkbox"/> .5 GB <input type="checkbox"/> 10 GB <input type="checkbox"/> 1 GB <input type="checkbox"/> 20 GB <input type="checkbox"/> 3 GB <input type="checkbox"/> 40 GB <input type="checkbox"/> 5 GB <input type="checkbox"/> 60 GB Excess Usage Fee charged after exceeding Data Allowance

**Notes**

- Speeds are presented in downstream/upstream format e.g.: 256/64 represents up to 256kbps received by the End User from the Internet, and Upstream 64 kbps refers to traffic sent to the Internet from the End User. Speeds are indicative only
- Existing Phone (PSTN) Service. Specify the Phone Number that is to be end used for the Broadband Service. This Broadband service cannot be used on the same physical PSTN (phone) line as another ADSL service. Nor can it be connected to an ISDN line.
- Plan only means that the download package is changing, but the port speed remains unchanged.

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**Equipment Options**

Select the equipment required for each site:

	Site 1	Site 2	Site 3	Site 4
Dynalink RTA1025W (4 port wireless)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Allied Telesyn 440S - configured, installed & monitored	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Authority**

Submission of this application to alpha dot net Australia Pty Ltd constitutes a binding contract subject to the alpha dot net Australia Pty Ltd Terms and Conditions, as amended from time to time. The terms and conditions document is readily available from alpha dot net.

By signing the document below you give your consent for alpha dot net to undertake the work set out above and agree to pay the associated charges as specified in the pricing section of this document. You confirm that you desire and are authorised to make this purchase, that you are at least 18 years old and that you have the legal capacity to enter into this agreement. Please fax this document to (02) 9211 7297 after signing below.

**Payment Conditions Associated With This Account**

This account must remain in credit at all times. alpha dot net Australia P\L will disable all facilities required by your application in the event of this account entering arrears. A reestablishment fee equal to establishment fees detailed above will be charged to re-enable the required facilities.

Copies of mail, logs, data, backups and code source will not be provided if this account is disabled.

Signature	Print Name
Position Held	Date / /

**Payment Method**

<input type="checkbox"/> Amex	<input type="checkbox"/> Bankcard	<input type="checkbox"/> MasterCard	<input type="checkbox"/> Visa Card	<input type="checkbox"/> Diners Club	<input type="checkbox"/> Quarterly Invoice By Prior Arrangement
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**Credit card payments**

Cardholder's Name As It Appears On The Card	
Card Number □□□□ - □□□□ - □□□□ - □□□□ - □□□□	Expiry Date □□ / □□

I authorise alpha dot net Australia Pty Ltd to charge the above credit card for all fees associated with my Internet account and other services until further notice, subject to the Company's terms and conditions.

Cardholder's Signature
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1. All prices include GST.
2. Your billing date for accounts is the first day of the month.
3. All payments are in advance
4. Upon activation of your account your credit card will be charged within 24 hours at a pro rata amount to take you to the next billing date, plus your first full month.
5. Unless you cancel your account before your next month's billing date by emailing [accounts@alpha.net.au](mailto:accounts@alpha.net.au), you will be charged for the following month.
6. Unused data each month is not rolled over to the following month.
7. Excess data downloaded will be charged at \$0.08 cents per MB.
8. For details on Anti-Spam and Anti-Virus scanning please refer to the *alpha safe internet* brochure.
9. Please refer to the alpha dot net Terms & Conditions and the alpha dot net Rate Card for more details.